



Claims Codes

For Commercial & Medicare Products

Pended Status Codes	
Codes	Description
PADI	Accident Detail Inquiry
PAD2	Accident Detail Inquiry 2nd Request
PCL	COB Letter Sent
PCL2	COB Letter Sent 2nd Request
PCC	Contract Confirmation
PERC	Emergency Claim Check
PFLG	Flagged Claim
PGRP	Group Benefit Error
PGPO	Group Premium Overdue
PINP	Service Related to Inpatient Claim
PIR	Information Requested
PMR	Medical Records Requested
PMED	Medicare Follow-up
POI	Other Insurance
POI2	Other Insurance 2nd Request
PPFM	Past 15 Month Filing Time
PPRX	Pre-existing Condition Check
PPA	Prior Authorization Needed
PRC	Referral Confirmation
PRC2	Referral Confirmation 2nd Request
PZER	Zero Balance Due

Rejected Status Codes

Codes	Description
RNP	Non-Par Provider
RACC	Accident/Illness Detail Needed
RBE	Benefits Exhausted
RCOB	COB Not Received
RCBI	Other Health Insurance Primary
RCBA	Auto Insurance Primary
RDE	Data Entry Error
RKE	Keying Error
RMP	Medical Policy
RCBM	Medicare Coverage Primary
RCNB	Non-Covered Benefit
ROTM	Other Miscellaneous Medical (narrative required)
RNCS	Non-Covered Service
RNCI	Non-Covered Item
RPFM	Past 15 Month Filing Time
RPX	Pre-existing Condition
RRD	Referral Denied by PCC
RSAD	Service After Disenrollment Date
RSBE	Service Before Effective Date of Coverage
RDC	Duplicate Claim
RNMR	Medical Records Needed
RRCB	No Referral
RWC	Worker's Compensation Primary
RUS	Unauthorized Service
RSTN	UBH Primary (used only for Stanley Group Behavioral Health Services)
ROTB	Other Miscellaneous Benefit (narrative required)
Stop	Hold All Claims
RNM	Not a Member
ROA	Out of Area (Medicare use)
RPD	Per Diem for Service Has Been Met

For First Plan Blue

Denial, Termination, & Reduction of Service (DTR) Codes

Codes	Description
0100	Not an emergency service. (Category)
0101	This care was available at a health plan provider. You can only get care outside the network if it is an emergency.
0102	This care was available at a health plan provider. You can only get care outside the area if it is an emergency or urgent care.
0200	Nonparticipating provider. (Category)
0201	This provider is not in our health plan network.
0300	Not Medically Necessary. (Category)
0301	Not Medically Necessary. Your medical records do not support a need for 24 hour nursing care.
0302	Not Medically Necessary. Your medical records support that less intensive treatment will meet your needs. Call your provider to discuss this.
0303	Not Medically Necessary. Your medical records do not support the diagnosis given.
0304	Not Medically Necessary. Your medical records do not support the need for the number of services requested.
0305	Not Medically Necessary. Your medical records support that services provided less often than requested will meet your needs.
0306	Not Medically Necessary. The care requested for you is not the medical standard for this condition.
0307	Not Medically Necessary. Based on medical standards, the care requested for you will not maintain or help your health.
0308	Not Medically Necessary. We received and looked at your medical information. It did not support that this care is needed to treat your condition.
0309	Not Medically Necessary. Your medical records do not support a need for the item requested.
0310*	<i>Not Medically Necessary. Your dental records do not support a need for this service.</i>
0400	No referral. (Category)

0401	The health plan has no record of a referral from your primary care provider. If you had a referral, please contact Member Services. The number is on the back of your member card.
0402	The health plan has no record of a referral from your primary care provider. If you had a referral, contact your primary care provider.
0403	You received more services than were approved.
0404	The health plan does not have a record of an approval of the hospital stay that matches the bill.
0405	The referral we have for this service does not match the service on the bill.
0500	Not prior authorized. (Category)
0501	The provider of this service did not get prior approval from the health plan.
0600	Not eligible. (Category)
0601	You were not in this health plan on the date of service.
0700	Exceeds benefit level. (Category)
0701	You have gone over the benefit limit for this service.
0702*	<i>Exceeds benefit level. The service is allowed once per six month period.</i>
0703*	<i>Exceeds benefit level. The most common, least costly dental service is the benefit covered by your health plan.</i>
0704*	<i>Exceeds benefit level. This service is allowed once per twelve month period.</i>
0705*	<i>Exceeds benefit level. This service is allowed once in a three year period.</i>
0706*	<i>Exceeds benefit level. This service is allowed once in a five year period.</i>
0707*	<i>Exceeds benefit level. This service is allowed once per lifetime.</i>
0708*	<i>Exceeds benefit level. This service exceeds the age limit covered in your benefit set.</i>
0709*	<i>Exceeds benefit level. The number of times this service is covered in your benefit set is limited. This service exceeds the limit covered in your benefit set.</i>
0800	Other insurance. (Category)
0801	You have other insurance that should pay first.
0802	Your other insurance has already paid more than health plan name allows for this service. No more payment is needed by health plan name or you.
0803	This service has been paid in full by your primary insurance. No more payment is needed by health plan name or you.
0900	More information needed. (Category)
0901	More information is needed from your provider. You may ask your provider to send us more information.

0902	More information is needed from you before we can make a decision. Call Member Services to ask what is needed.
0905*	<i>More information is needed. Xrays are needed for service reported.</i>
0906*	<i>More information is needed. More written facts on treatment for the service reported.</i>
0907*	<i>More information is needed. Procedure code is missing.</i>
0908*	<i>More information is needed. Procedure code invalid or no longer used.</i>
0909*	<i>More information is needed. Recipient ID number missing or not valid.</i>
1100	Not a covered service. (Category)